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Five9 TECHNOLOGIES NAMES JUSTIN STEFANO VICE PRESIDENT | ITIL PRACTICE LEAD

CHICAGO – January 18, 2008 – Five9 Technologies, an IT management consulting firm that transforms its clients' capabilities through measurable, process-based best practices, today announced the promotion of Justin Stefano to the position of vice president.

In this position, Mr. Stefano will utilize his management consulting and IT Infrastructure Library (ITIL) expertise to increase IT service quality for Five9's clients, ultimately providing network-wide efficiencies that improve the bottom line. As vice president, Mr. Stefano is responsible for myriad duties that further enhance Five9's relationships with its clients, including supervising, assisting, and then delivering successful client projects. Additionally, Mr. Stefano will play a critical role in supporting Five9 business development efforts and will draw from his industry experience to advance the company's corporate strategy and development.

Previously Mr. Stefano was the senior manager of Five9's ITIL Practice and was responsible for the vision and implementation methodology with the company's IT Service Management (ITSM) and ITIL process framework. Prior to Five9, Mr. Stefano spent four years as a senior consultant with Arthur Andersen, until 2002 when he joined Five9.

“Justin is a proven ITIL thought leader and his guidance has helped us further the level of service we provide to our clients,” said Christian Iantoni, president and managing director of Five9 Technologies. “Justin’s expanded role as VP not only allows us to more effectively run our business by tapping into his leadership capabilities, but more importantly allows us to continue providing the most innovative solutions and services to our clients.”

Five9 specializes in IT business alignment and process improvement for organizations with complex IT infrastructures. By utilizing senior level IT specialists who have achieved the highest levels of accreditation within multiple disciplines of IT, Five9 delivers cost control, compliance and risk mitigation, improved IT service and growth through innovation to its clients.

About Five9 Technologies

Five9 Technologies is an IT management consulting firm that transforms its clients’ capabilities through OPTIONALITY and measurable, process-based best practices. Focused on strategy through implementation, Five9 provides its solutions and services to a significant number of the Fortune 500. By leveraging IT process best practices such as ITIL, ITAM, COBIT and PPM, Five9 delivers cost efficiency and control, improved IT service, risk mitigation and compliance and growth through innovation to its clients.

Headquartered in Chicago, Illinois and with regional office locations in New York, Atlanta, Cincinnati and Santa Fe, Five9 is dedicated to providing leading IT management consulting expertise. Additional information is available at <http://www.five9technologies.com>.