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**Five9 TECHNOLOGIES NAMES SCOTT FUZER VICE PRESIDENT | ITAM
PRACTICE LEAD**

CHICAGO – January 18, 2008 – Five9 Technologies, an IT management consulting firm that transforms its clients' capabilities through measurable, process-based best practices, today announced the promotion of Scott Fuzer to the position of vice president.

In this position, Mr. Fuzer will draw from his proven IT Asset Management (ITAM) and IT Infrastructure Library (ITIL) experiences to support the long term growth initiatives of Five9 and its industry-leading clients. Specifically within this role, Mr. Fuzer will:

- Oversee and assist in the delivery of successful client projects
- Support the company's business development efforts
- Play a crucial role in developing Five9's internal training curriculum
- Rely on his expertise to advance the company's corporate strategy and development.

Previously Mr. Fuzer was the senior manager of Five9's ITAM Practice, where he spearheaded multiple global projects to implement IT Strategic Services and IT Service Management (ITSM) initiatives for the company's client base. Prior to Five9, Mr. Fuzer spent ten years as enterprise operations manager for VW

Credit, Inc. where he drew from his ITIL and ITAM best practices experiences to design and fully implement ITIL best practices and the IT asset lifecycle program for the company.

“Our dynamic leadership team is the catalyst to providing our clients with the most advanced IT business alignment solutions,” said Christian Iantoni, president and managing director of Five9 Technologies. “Promoting Scott allows us to draw from his extensive ITIL and ITAM experience to further strengthen our team and our offerings to each client, ultimately helping them achieve a healthy ROI and to remain at the forefront of their respective industries.”

Five9 specializes in IT business alignment and process improvement for organizations with complex IT infrastructures. By utilizing senior level IT specialists who have achieved the highest levels of accreditation within multiple disciplines of IT, Five9 delivers cost control, compliance and risk mitigation, improved IT service and growth through innovation to its clients.

About Five9 Technologies

Five9 Technologies is an IT management consulting firm that transforms its clients' capabilities through OPTIONALITY and measurable, process-based best practices. Focused on strategy through implementation, Five9 provides its solutions and services to a significant number of the Fortune 500. By leveraging IT process best practices such as ITIL, ITAM, COBIT and PPM, Five9 delivers cost efficiency and control, improved IT service, risk mitigation and compliance and growth through innovation to its clients.

Headquartered in Chicago, Illinois and with regional office locations in New York, Atlanta, Cincinnati and Santa Fe, Five9 is dedicated to providing leading IT management consulting expertise. Additional information is available at <http://www.five9technologies.com>.